

ORDERING INFORMATION

Order Online 24/7

Up in the middle of the night doing a little shopping? Feel free to place an order online **WITHOUT** having to enter a credit card as payment, we have all the options in place for those who are not comfortable with internet security just yet.

Our Guarantee

We guarantee all bulbs to be true-to-name, meaning you get exactly what you ordered. We do not substitute varieties unless you indicate it is acceptable to do so. We guarantee photos in our catalog accurately represent the bulb shipped to you. Mistakes can happen, if your bulb blooms other than as expected please contact us and we will gladly replace it with the correct variety, a selection of your choice or issue a credit - your choice.

We guarantee bulbs arrive in prime planting condition. Occasionally a bulb can spoil in transit, especially under warm conditions in spring. We replace spoiled bulbs upon their immediate return (within 10 days). It is your responsibility to inspect all bulbs upon arrival and notify us of any problems. It is also your responsibility to plant them immediately.

Shipping Information

We ship Canada Post Expedited within CA, you may also request a carrier of your choice. To USA we use Expedited or XpressPost whichever method your paid shipping cost will cover.

If shipping charges paid exceed actual cost, we refund the difference if it is more than \$3.00. Please note we do not charge extra for boxes or handling, we charge as close as possible to actual freight fees only.

All orders are shipped mid September to October 15 in Fall. We reserve the right to delay or end shipping prior to these dates at any time.

Phone 587.782.2870

Email service@plantlilies.com

**Valley K Lily Ranch
RR 1, Edberg, AB,
TOB 1J0 Canada**

Ordered by

Name _____

Phone _____

Date _____

Address _____

City _____

Prov/State _____

PC/Zip _____

Ship to (if other than above)

Name _____

Address _____

City _____

Prov/State _____

PC/Zip _____

Items ordered

Qty	Description	Price	Total

SHIPPING CANADA Minimums below applied or 10% of total, whichever is <u>GREATER</u> AB & SK \$13.50 BC & MB \$15.50 Other CA \$20.00	SHIPPING USA Mandatory Phyto fee <u>PLUS</u> 20% of total or Minimum \$22.00	Total price of items
		Total Shipping
		Phyto \$15.00 (USA & Overseas)
		GST or HST Tax (if applicable) <small>ON 13%,NB,NS,NL 15%,PI 14% All Other 5%</small>
		Grand Total

If stock is unavailable or sold out, do this: Refund Credit Substitute
Please list acceptable substitutes: _____

We sell GIFT CERTIFICATES in any denomination, add one to your order just like other items, just forget about adding shipping or tax on them!

Method of payment

Check or Money Order enclosed Please charge my: MasterCard VISA

Card Number:

Expiration Date (Month/Year): /

Name on card _____

Signature (as shown on credit card): _____