ORDERING INFORMATION

Order Online 24/7

Up in the middle of the night doing a little shopping? Feel free to place an order online using a credit card or PayPal as payment. Other payment options include eTransfer, cheque or Money Order (by mail). *Please note we no longer accept credit card payments over the phone or by mail.*

Our Guarantee

We guarantee all bulbs to be true-to-name, meaning you get exactly what you ordered. We do not substitute varieties unless you indicate it is acceptable to do so. We guarantee photos in our catalog accurately represent the bulb shipped to you. Mistakes can happen - if your bulb blooms other than as expected please contact us and we will gladly replace it with the correct variety, a selection of your choice or issue a credit - your choice.

We guarantee bulbs arrive in prime planting condition, freshly dug within 4 weeks of your receiving them. Occasionally a bulb can spoil in transit. We replace spoiled bulbs upon their immediate return (within 10 days). It is your responsibility to inspect all bulbs upon arrival and notify us of any problems. It is also your responsibility to plant them immediately.

Shipping Information

We ship Canada Post Expedited within CA, you may also request a carrier of your choice. To USA we use Expedited or XpressPost whichever method your paid shipping cost will cover.

If shipping charges paid exceed actual cost, we refund the difference if it is more than $3.00. Please note we do not charge extra for boxes or handling, we charge as close as possible to actual freight fees only.

All orders are shipped mid September to October 15 in Fall. We reserve the right to delay or end shipping prior to these dates at any time.

Phone 587.782.2870

Email: service@plantlilies.com

Valley K Lily Ranch
RR 1, Edberg, AB,
T0B 1J0 Canada

Ordered by

Name _____ Email _____

Phone _____ Date _____

Address _____

City _____ Prov/State _____ PC/Zip _____

Ship to (if other than above)

Name _____

Address _____

City _____ Prov/State _____ PC/Zip _____

Items ordered

Qty	Description	Price	Total

SHIPPING CANADA	SHIPPING USA
Minimums below applied or 10% of total, whichever is GREATER	Mandatory Phyto fee PLUS 20% of total or Minimum $24.00
AB & SK $15.00	
BC & MB $16.50	
Other CA $21.00	

Total price of items	
Total Shipping	
Phyto $15.00 (USA & Overseas)	
We no longer collect tax for the Government	
Grand Total	

If stock is unavailable or sold out, do this: ☐ Refund ☐ Substitute
Please list acceptable substitutes: _____

We sell GIFT CERTIFICATES in any denomination, add one to your order just like other items, just forget about adding shipping on them! Fill in the recipient address in the 'Ship to' section above.

METHOD OF PAYMENT:

☐ Cheque or Money Order enclosed

☐ PayPal *

☐ eTransfer *

* If paying by PayPal or eTransfer please be sure to include your email address above so we can send you a money request or details required for eTransfer. We'll do that as soon as we receive your order. Thank you for your order!